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WHO ARE WE

Simply said, **PickMe is a technological solution** to a problem that Sri Lankan society and Corporates have faced for a long time.

As the market leader and Sri Lanka's most successful start up business in recent times, our vision remains to revolutionize the transport industry in Sri Lanka by digitizing it.

OVER THE YEARS, WE HAVE





Completed over 4 Million Trips



Covered over 300 Million KMs

WHAT IS PICKME FLASH?

PickMe Flash is a modern age faster, safer and smarter parcel delivery platform on PickMe enabling to maintain physical connectivity.

PickMe Flash - A technology developed by Digital Mobility Solutions Lanka (PVT) Ltd. equips our driver fleet of vehicles with features such as GPS navigation, Automatic-billing and Live-connection with our customer base in order to ensure a seamless parcel delivery experience. PickMe Flash is an on-demand delivery service that allows you to send and receive goods

OVERALL PICKME FLASH HAS



A fleet of delivery vehicles including Bikes, Tuks and Cars exceeding 300



Completed more than 650,000 deliveries

HOW DOES PICKME FLASH WORK?

- O1 The initiator places the delivery request on the Passenger App to either SEND or RECEIVE an item
- **The initiator is responsible** for the overall delivery which includes the booking and payment for the delivery



If it is a CASH request, the initiator must pay the rider: At the time of Pickup when SENDING an item Or At the time of Drop when RECEIVING an item



If it is a CARD request, the card will be charged upon completion of the delivery, if it is either SENDING or RECEIVING an item.

WHATYOU GAIN?

There's a variety of benefits when using **PickMe Flash** for your deliveries, but firstly let's look at the main administrative benefits for our Corporate users:



Automated billing.



No handling travel tickets/vouchers or time consuming tasks such as finding a rider to deliver or calling a delivery service and waiting for confirmation



Detailed trip history with time, route taken, cost and employee name for easier documentation and records.











The Multidrop feature, allows you to send your deliveries to multiple locations with no hassle, reducing your burden of finding ways to deliver.

Proof of Delivery adds an extra layer of security to your deliveries. The document will be also emailed and can be viewed in your trip history as an attachment for reference.

User experience is improved by having the Leave a Note feature, which now also includes images. Making it clear to the recipient.



OVERALL GAIN OF USING PICKME FLASH

01 Same day or even same hour completed delivery

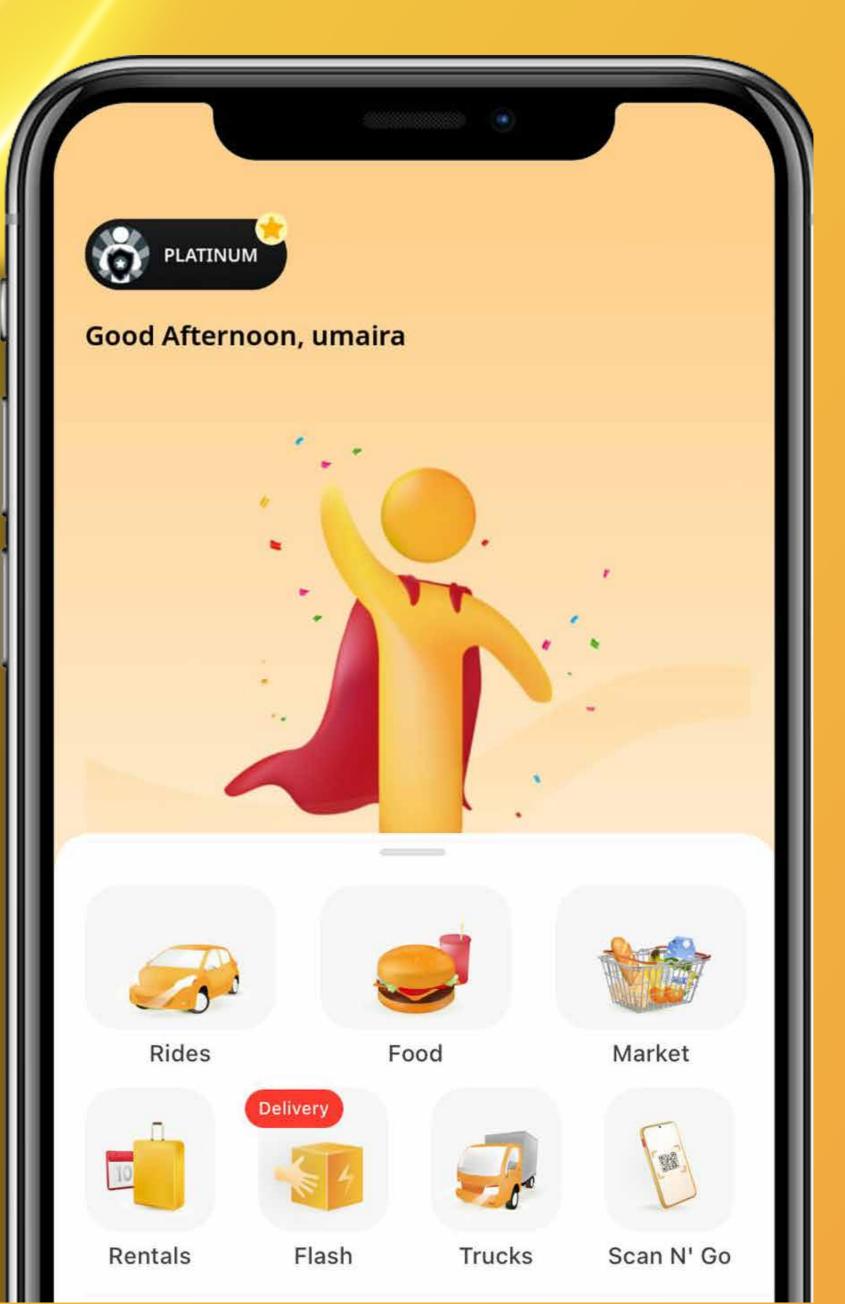
- Based on the size & quantity of the parcel to be sent/ received you may select from 3 different vehicle types
- Transparent pricing- based entirely on the distance of delivery and vehicle type
- Real-time contact tracing
- Track all trip details via Corporate portal

02 On-demand delivery service

- 24 hours customer care service line
- Secure and easy payment options such as card payments,
 PickMe points, QR payments or cash
- Contactless pick-ups & drop-offs, upon request, to ensure safety
- Book multiples deliveries simultaneously

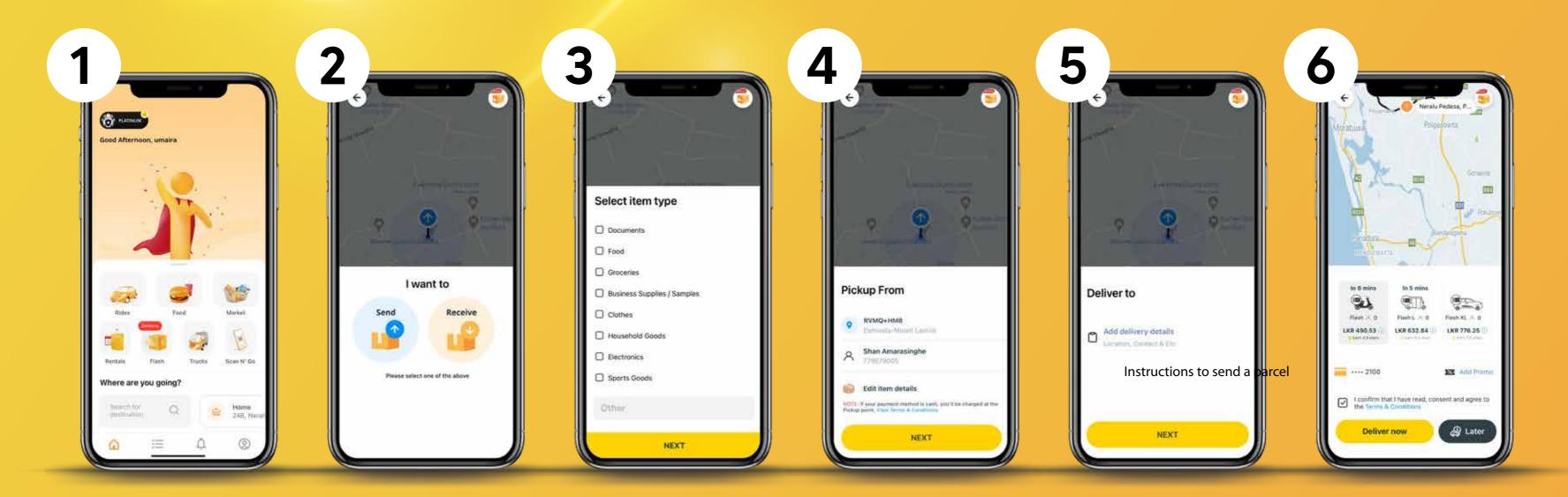
STEPS TO MAKE OPELIVERIES USING PICKME FLASH

APP FLOW



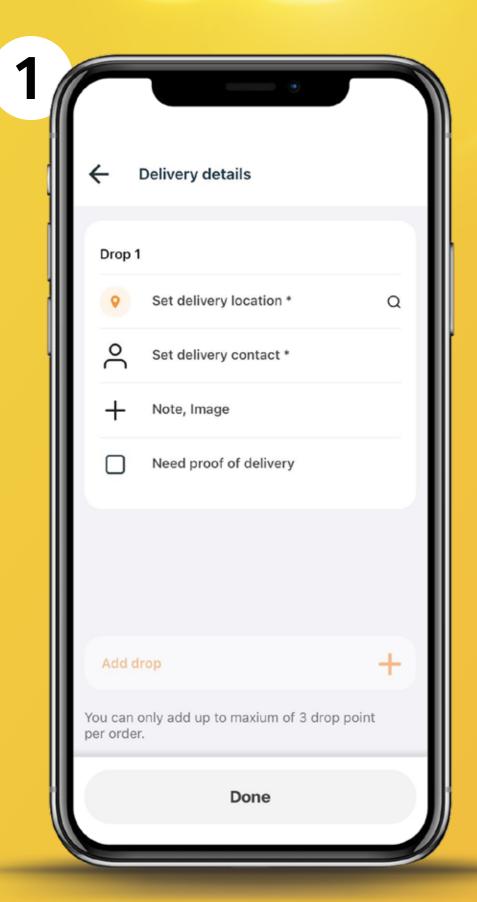


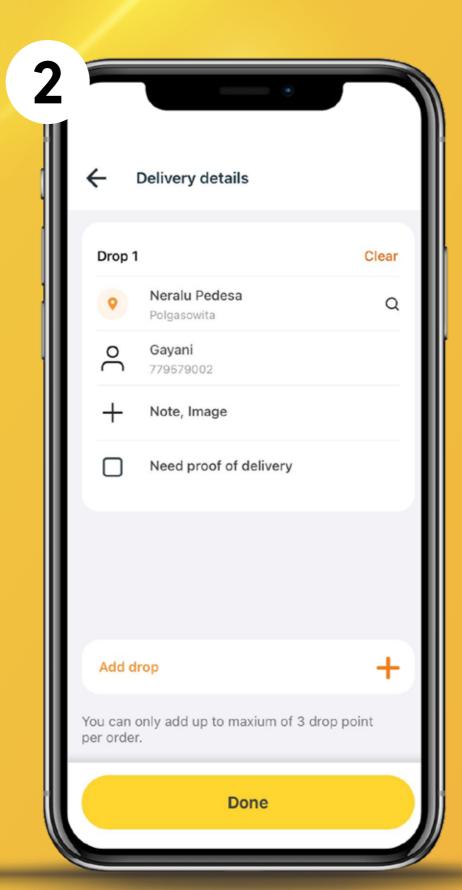
INSTRUCTIONS TO SEND A PARCEL



- 1. Open the PickMe App & Select Flash
- 2. Select Send
- 3. Select item type or mention your item type in Other section
- 4. Select pickup location and contact details will be the Initiators details
- 5. Select drop location and receivers contact details
- 6. User will be presented the final trip fare which is calculated upfront. Pay your rider when handing over the parcel.

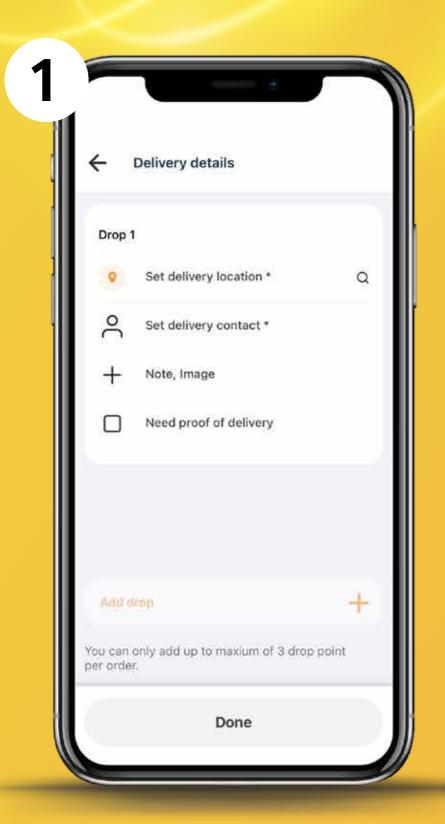
INSTRUCTIONS TO USE NEW FEATURES: MULTI-DROP

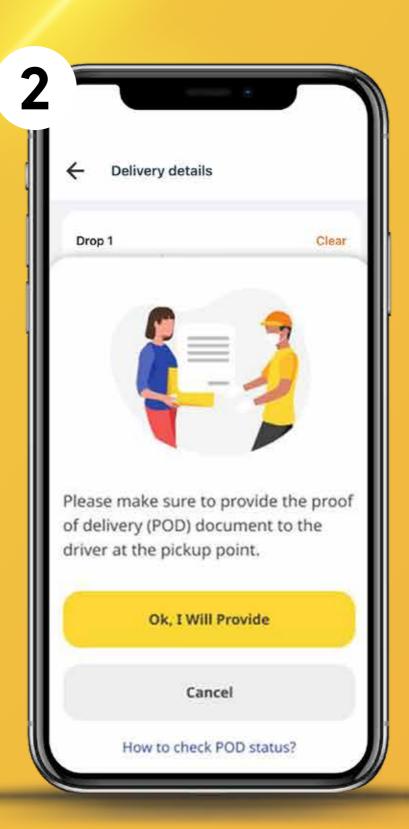


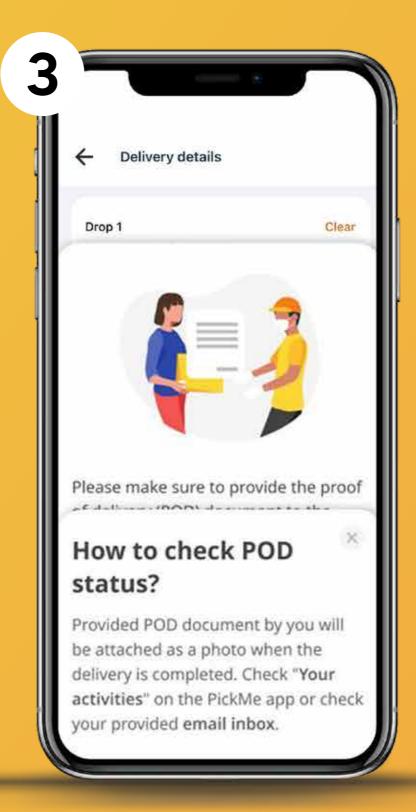


- 1. Add multiple drop locations for your deliveries
- 2. Click Add drop and enter all recipient details

INSTRUCTIONS TO USE NEW FEATURE: PROOF OF DELIVERY

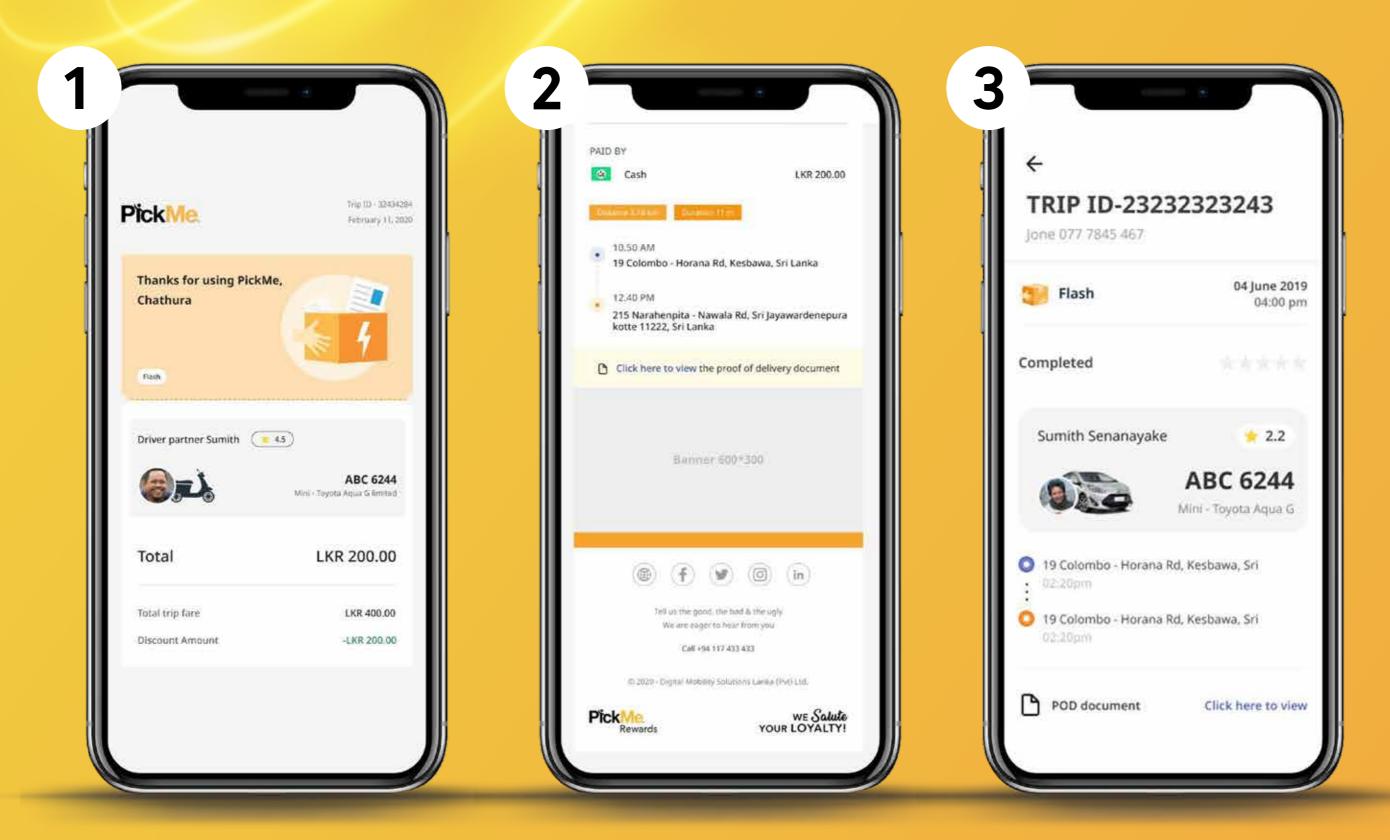




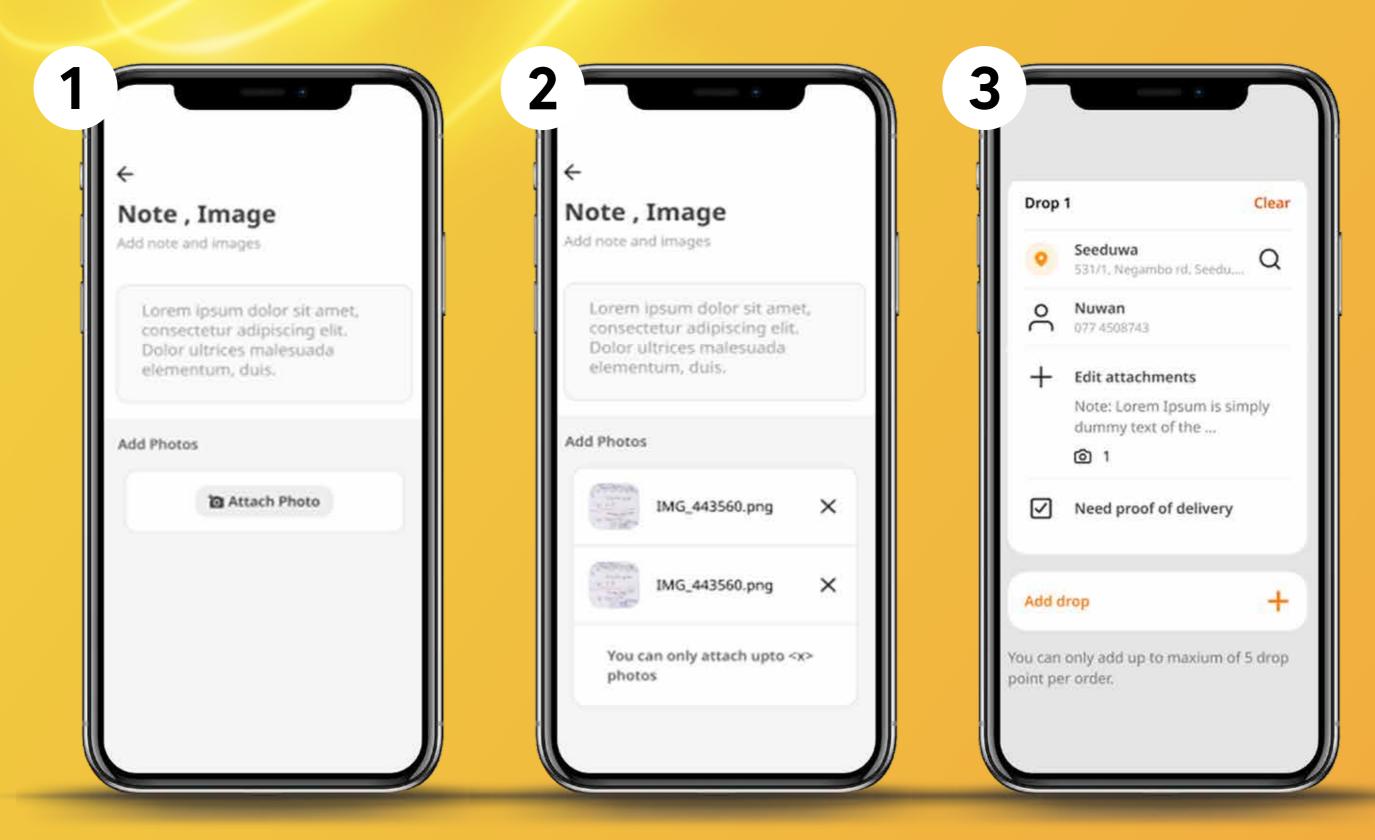


- 1. Improve user experience providing a sense of security for parcels delivered on Flash
- 2. Provide physical proof document to the driver partner
- 3. Check status on Trip history. This attached Proof of Delivery will be also attached to the email receipt

INSTRUCTIONS TO USE NEW FEATURE: PROOF OF DELIVERY

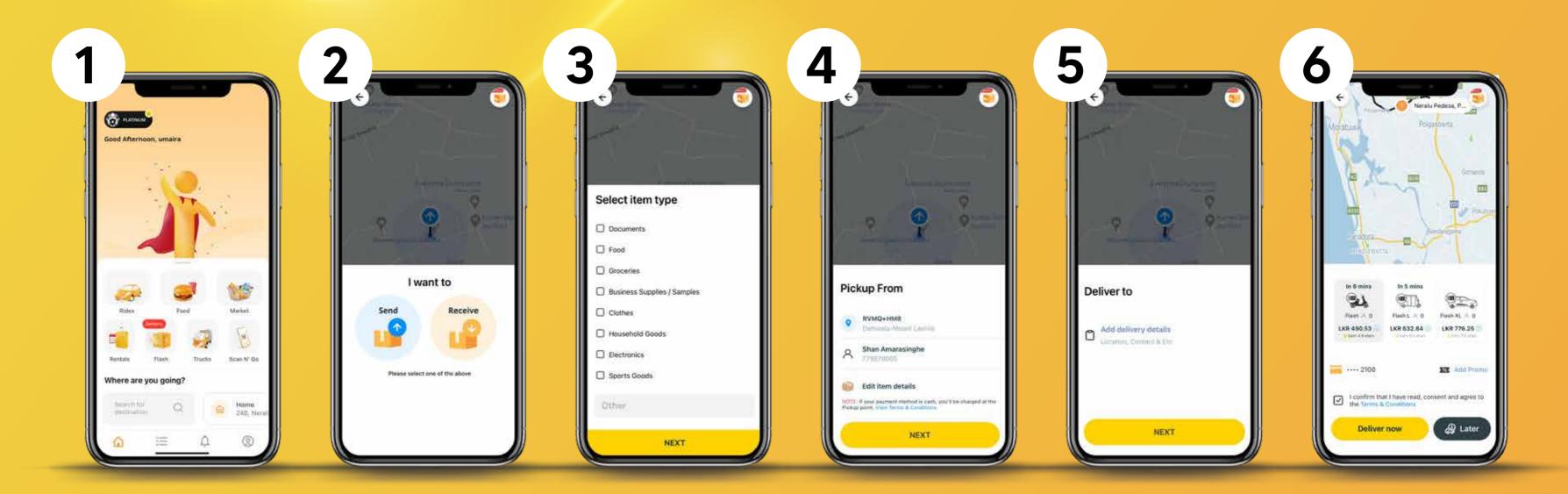


INSTRUCTIONS TO USE NEW FEATURE: PROOF OF DELIVERY



- 1. Improve user experience providing a sense of security for parcels delivered on Flash
- 2. Users can enter a note as text
- 3. Users can also enter notes as images

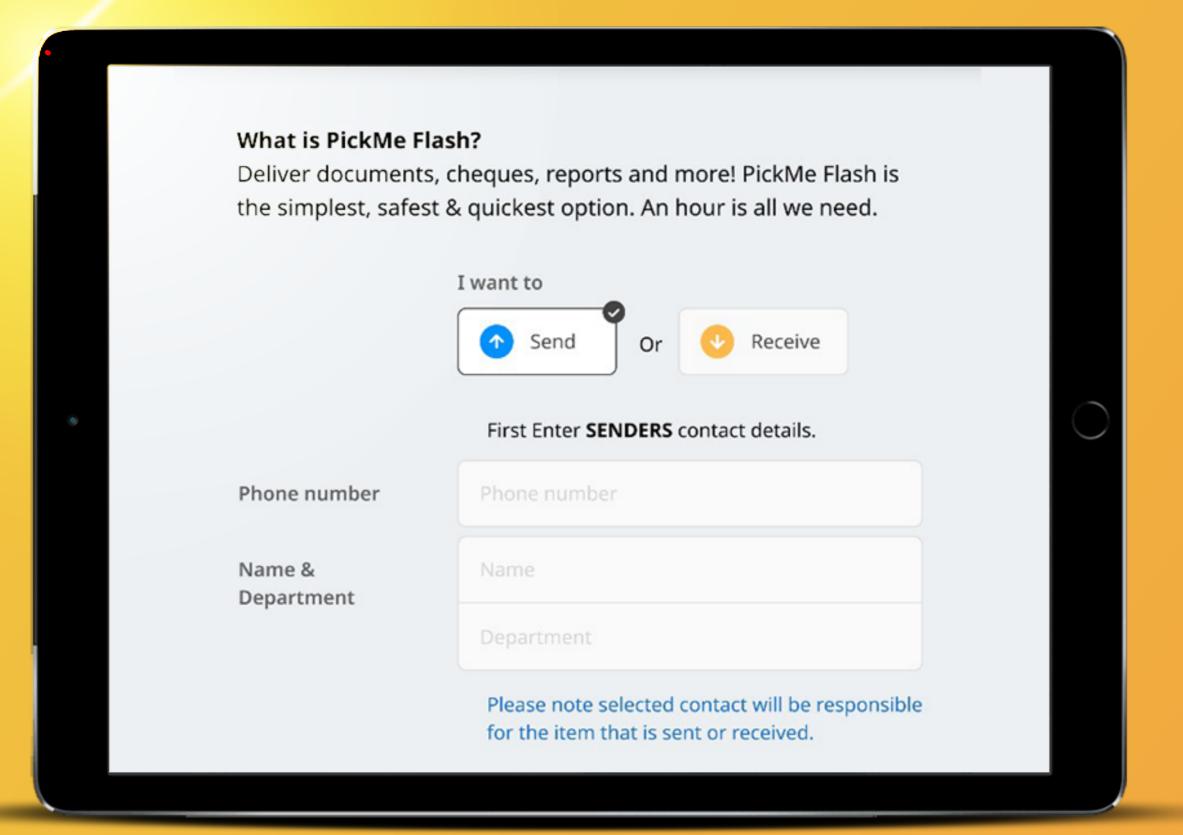
INSTRUCTIONS TO RECEIVE A PARCEL



- 1. Open the PickMe App & Select Flash
- 2. Select Receive
- 3. Select item type or mention your item type in Other section
- 4. Select pickup location and senders contact details
- 5. Select drop location and contact details will be the Initiators details
- 6. User will be presented the final trip fare which is calculated upfront. Pay your rider when the parcel is handed over

Choose Send or Receive

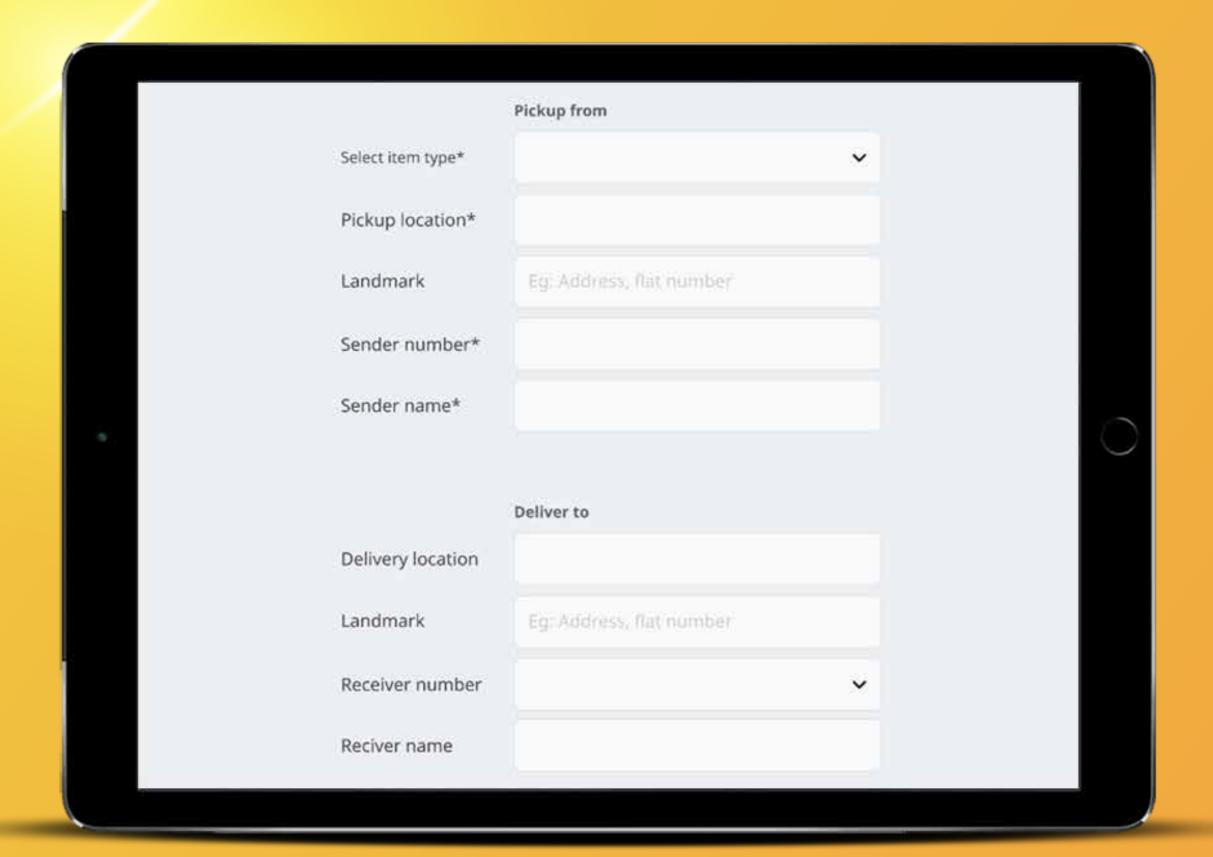
Select employee phone number, it will automatically populate the Name & Department of the trip initiator



Choose Send or Receive

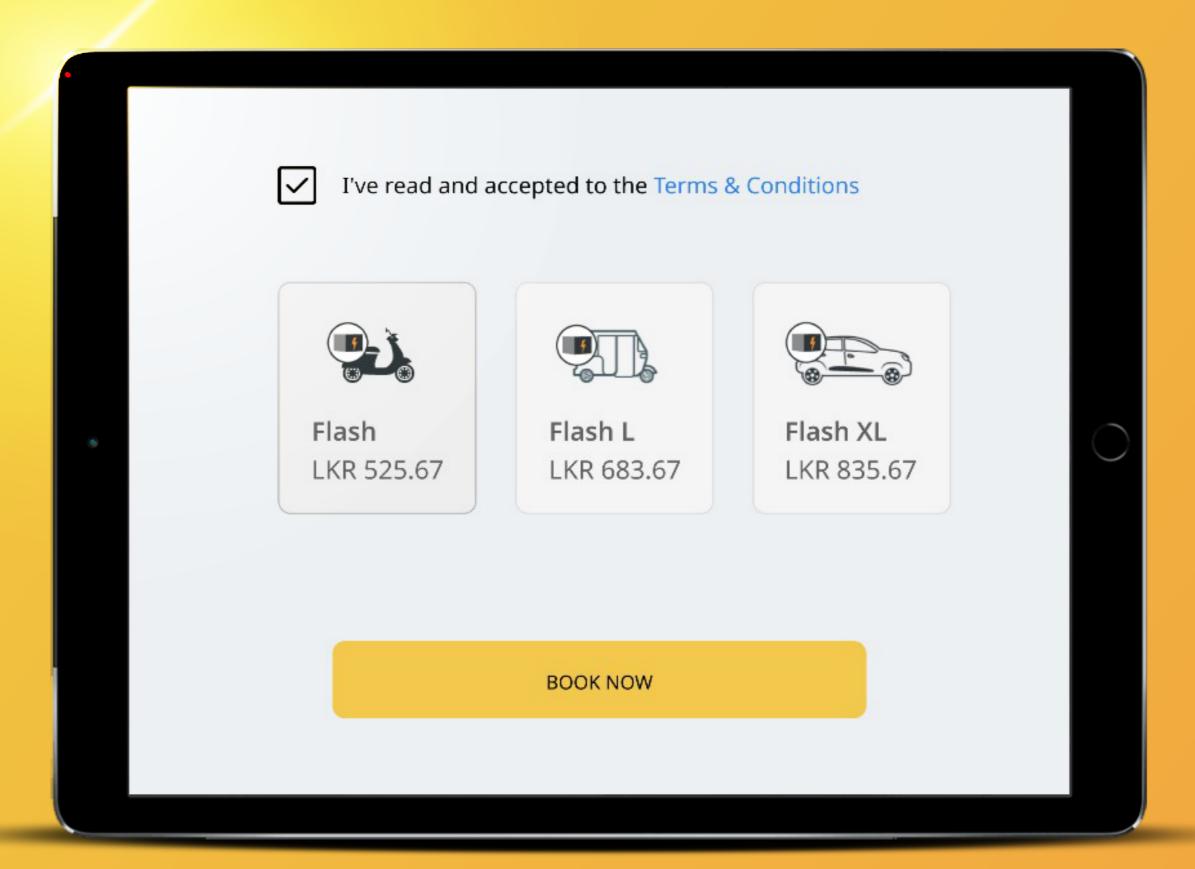
Select Pickup location and The Drop location

- Sending a parcel
 Trip initiators details will automatically be populated for the senders details
- Receiving a parcel
 Trip initiators details will automatically be populated for the Receivers details

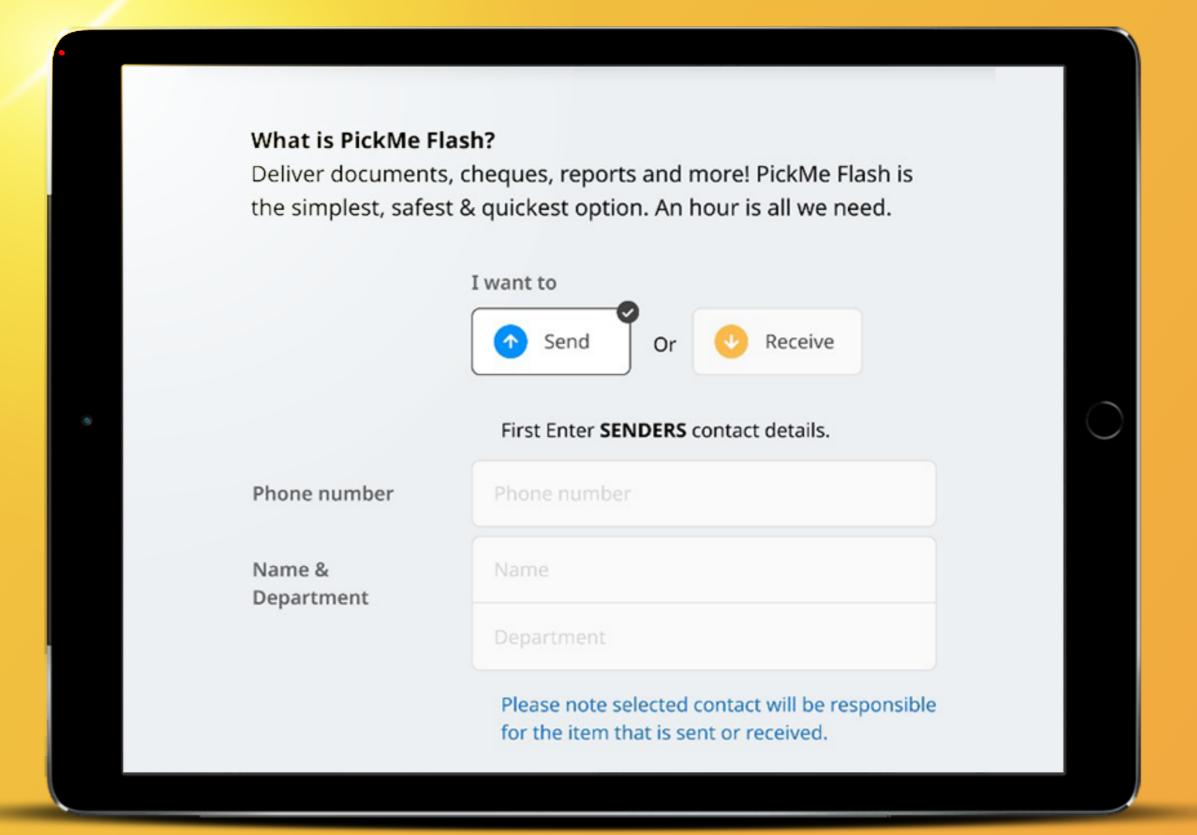


Accept T&C before confirming the booking

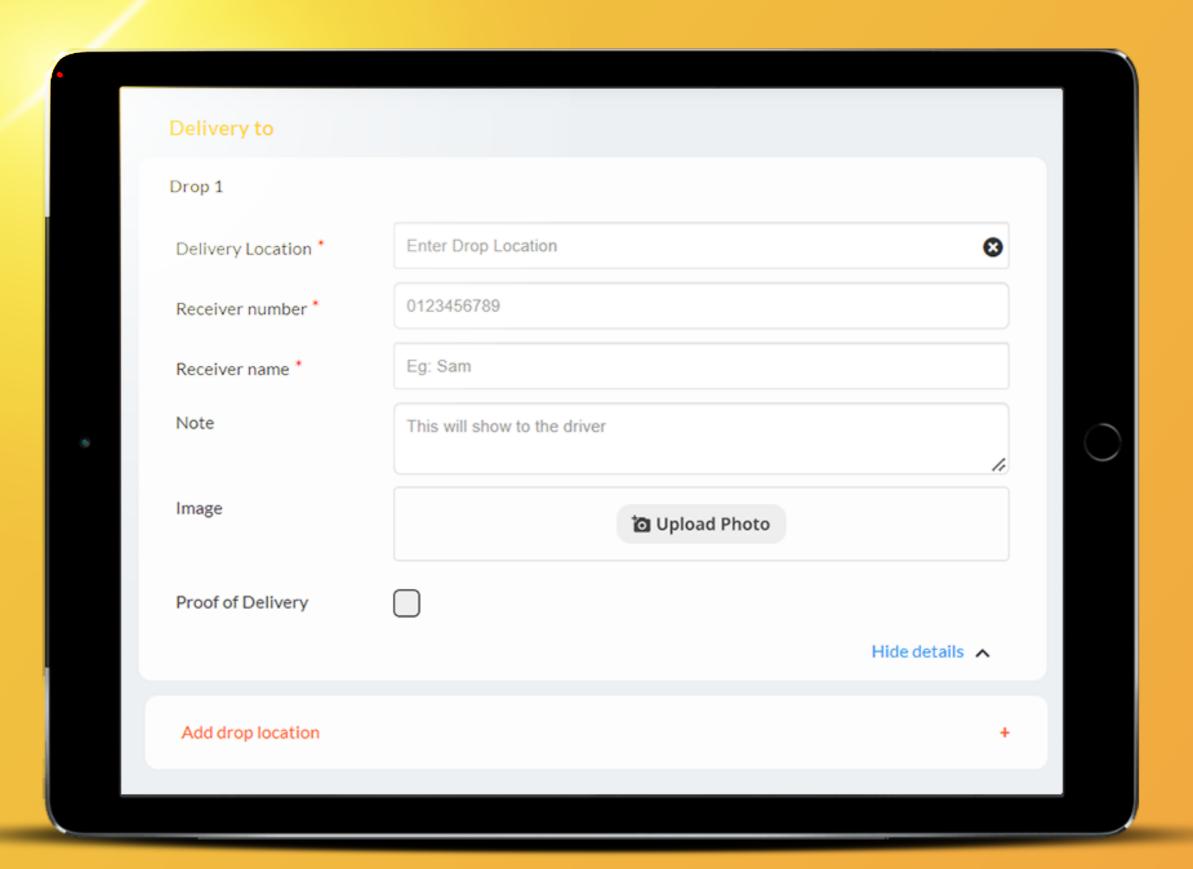
Select the vehicle type and book now or book later



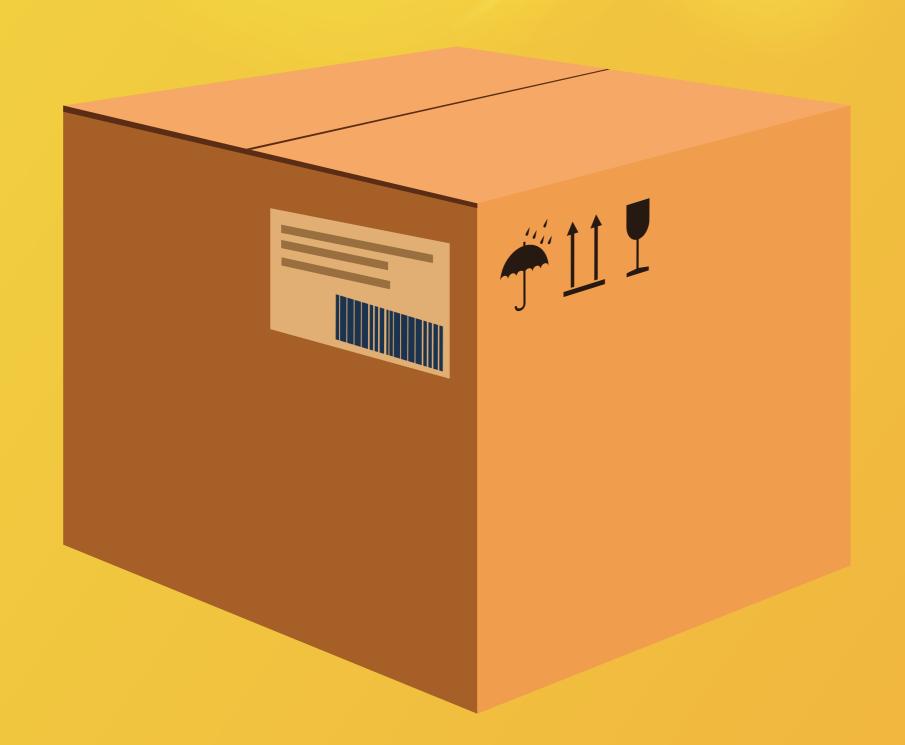
Enter Remarks about the Delivery



Flash Multidrop up to 10 drops and proof of delivery.



GUIDE FOR DELIVERIES



Maximum Weight

Upto 8 KGs

Dimensions

(Length X Breadth X Height) in inches 12" X 9" X 14"

PAYMENT TERMS

Upfront calculating of trip fare which means that the charge would not change at the end of the trip provided that the driver does not complain or there are no adjustments to the pickup/drop locations (in which case, we will charge the initiator at the end of the delivery)

If Card payment option is chosen, the card will be charged upon delivery completion by our delivery partner of either **SENDING** or **RECEIVING** an item.

If you choose to pay by cash, you must pay our delivery partner the charge,

- At the time of pickup, if you choose to SEND an item
- At the time of drop off, if you choose to RECEIVE an item

In the case of any adjustments made once the delivery has started:

- If the actual drop location is different to the one provided initially, the fare will be re-calculated accordingly and charged at the end of the trip
- If the payment option chosen by the initiator was 'card', the card will be charged the additional amount automatically at the end of the delivery
- If the payment option chosen by the initiator was 'cash', the receiver will have to pay the difference or the additional amount payable in cash to our delivery partner at the end of the trip

ITEM RESTRICTIONS & PROHIBITIONS

Prohibited items

Narcotics, Psychotropic Substances, Precursor drugs,
Pornographic and Extremist religious literature
Dangerous Goods, Compressed Gas, Acid, Batteries, Bleach,
Explosives, Flammable liquids, ignitable Gas, Intoxicating
sprays, matches & lighters, poison, weapons and sharp objects

Restricted items

Alcoholic beverages, liquor and wines, cigarettes, animals, plants (including specimens) and their parts, Gold, jewellery, Germs and other precious items or currency (foreign and Local)

DELIVERY PARTNER RIGHTS

Our delivery partners can refuse the transportation of any parcel at their own discretion

Partners cannot be held responsible in the case where receiver is unavailable or refuses to collect a parcel





Pick

For inquiries

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